

## QUALITY POLICY

### Kemppi Oy

Kemppi is an arc welding expert that provides its customers with innovative solutions. Kemppi solutions consist of equipment, software and services. Kemppi Oy's most important goal in quality is customer satisfaction. Kemppi Oy's quality should be reflected to customer in following ways:

- Our solutions are reliable, functional and easy to use.
- Our service is professional and prompt.
- Co-operation with us is smooth.

In order to fulfill our promise of continuous improvement

- we constantly develop our products and service,
- we measure and develop the performance of our organization and processes,
- we follow-up and measure the needs and expectations of our customers, the quality of our partners and the satisfaction and performance of our employees,
- we evaluate and improve the impact of our quality management system.

We adhere to our values and high ethical and sustainability principles in all daily operations. We always act in accordance with the law and the regulations that apply to our business. All Kemppi employees are responsible to take action when noticing opportunities to improve quality.

We set targets and evaluate our progress regularly in the management meetings.

